

2.7.1 Student Satisfaction Survey

Student Satisfaction Survey (SSS) on overall institutional performance

The primary purpose of higher education is creation of knowledge and propagation for the development of world through innovation and creation of prepared minds of students. Hence, higher education institutions are increasingly recognizing and are placing greater emphasis on meeting the expectations and needs of their students . So, successful completion and enhancement of students' education are the major reasons for the existence of higher educational institutions. This positive development in higher education shows the importance of educational institutions understanding student satisfaction in a competitive environment. Both academic and students perceive physical facilities are more important than general. i.e. students must satisfied with factors related to comfortable learning environment, public spaces, campus accessibility and staff satisfied with laboratory and teaching facilities.

Our Institution has administered student satisfaction surveys in order to elicit student opinion and perspectives regarding institutional environment, programs, and services. We have prepared Studentsurvey forms with certain questionnaire by considering the following factors

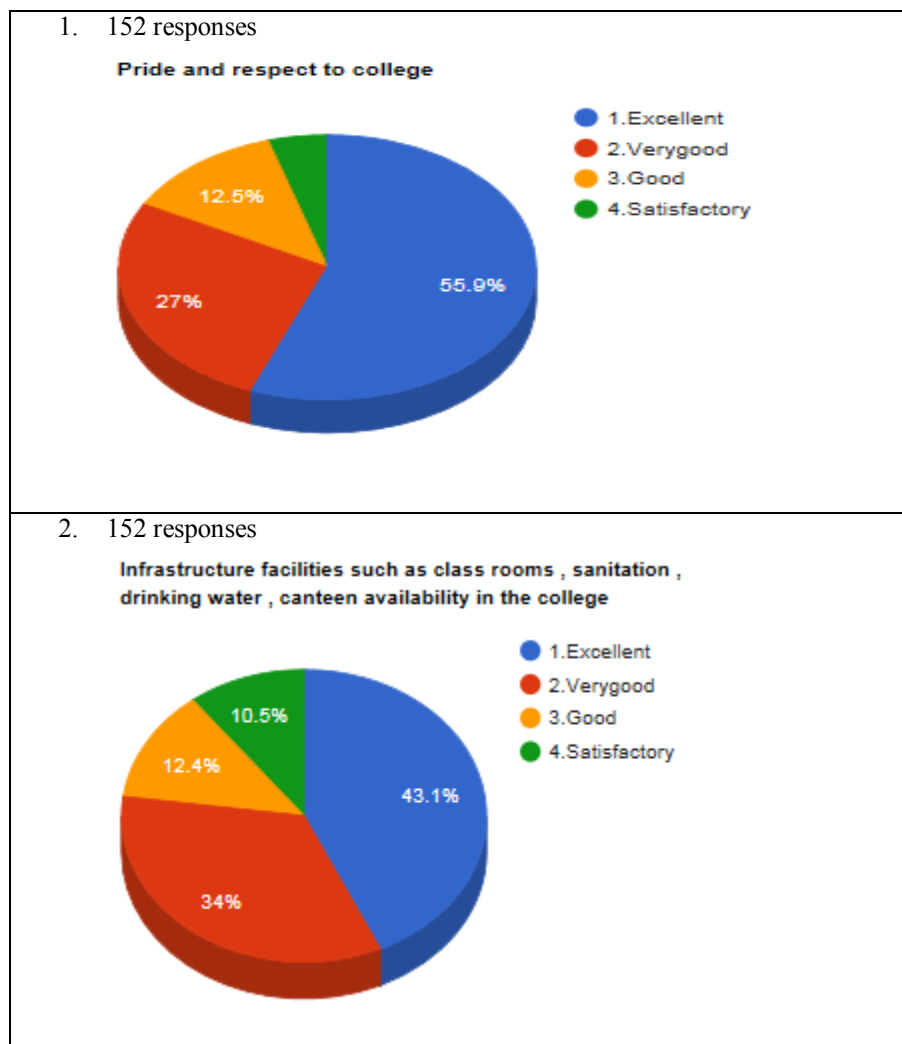
- Infrastructure facilities such as classrooms, Sanitation ,drinking water canteen, Parking Facilities etc. available in the College
- Learning resources available viz. Text books, Magazines, Newspapers, Reference books, E-resources etc.
- Lab facilities available in the college.
- The functioning of the placement cell
- Efforts by the college to improve the quality of teaching and learning.
- Helpfulness by the college administrative staff
- Examination and evaluation system
- Discipline practices followed in the campus
- Institutional sensitivity to provide educational, social and market demands through various add on courses, personality development programs, career oriented programs etc.

Outcome:

This survey appears to be making a genuine effort to gather feedback to improve the effectiveness of the experience for students in the institution. The result of the survey is shown in the form of Pie chart below. The result analysis shows that majority of the students have highly appreciated the facilities available in the institution very positively. We also observed some comments which will help us to improve ourselves in some aspects.

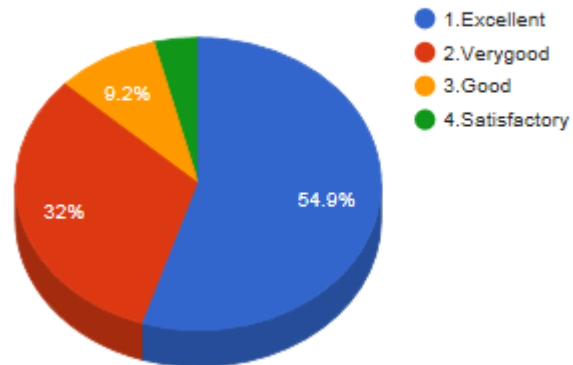
The result of the survey is shown in the form of Pie chart below.

Student Satisfaction Survey from Students



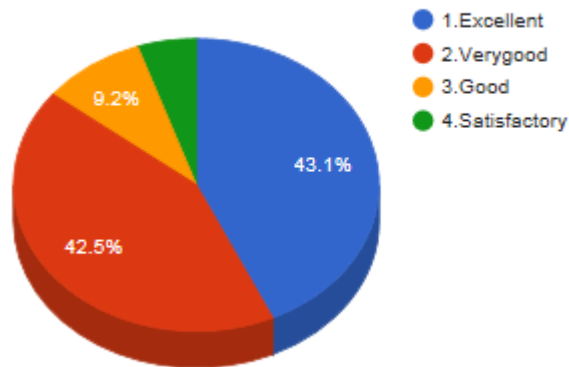
3. 152 responses

Learning resources available like books , magazines , news papers , references , e-resources etc ... in college



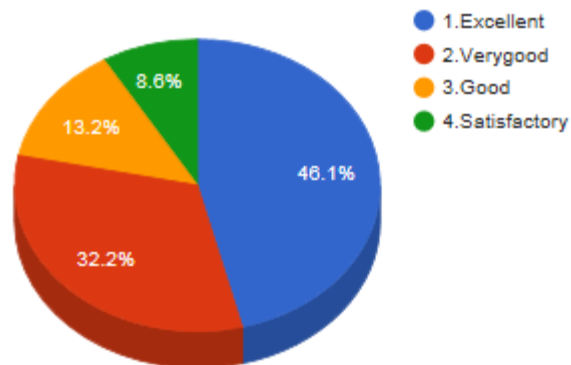
4. 152 responses

Laboratory facilities available in the college



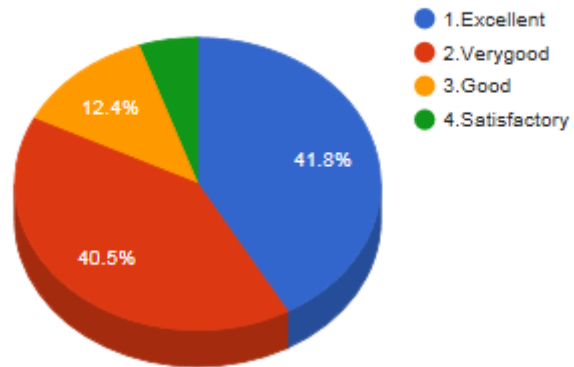
5. 152 responses

The functioning of Placement cell in the college



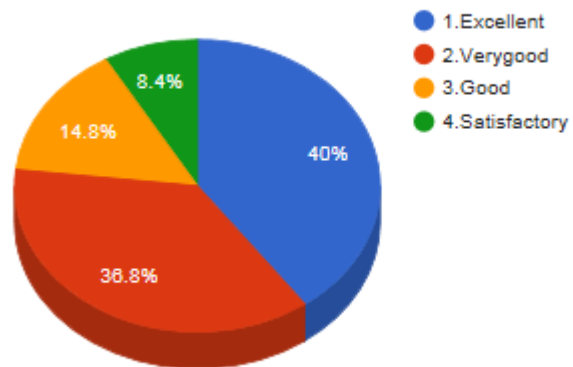
6. 152 responses

Efforts of college to improve the quality of teaching and learning



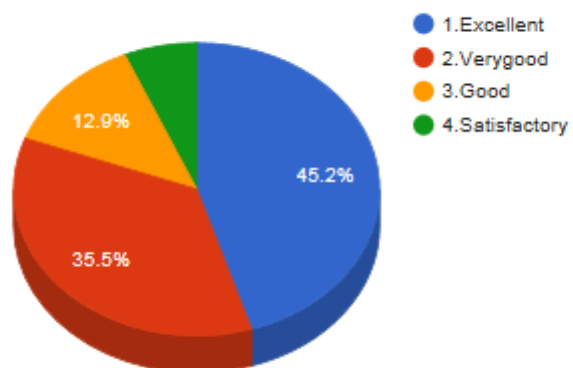
7. 152 Responses

Helpfulness of administrative staffs



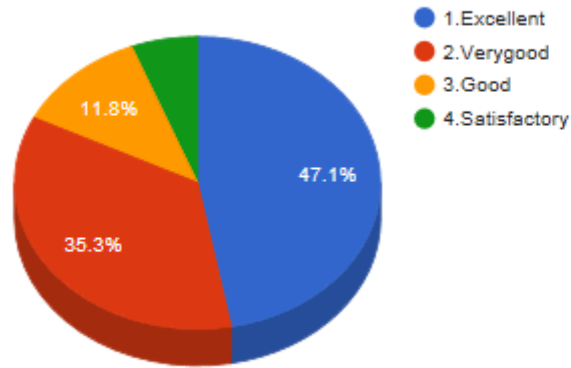
8. 152 Responses

Examination and evaluation system



9. 152 Responses

Disciplinary practices followed in the campus



10. 152 Responses

Institutional sensitivity to provide educational, social and market demands through various add on courses , personality development programs and career oriented programs etc ..

